

CENTRAL SHENANDOAH HEALTH DISTRICT COVID-19 VACCINE UPDATE



February 26, 2021

WHAT'S NEW THIS WEEK

Federal Retail Pharmacy Partnership: The Federal Retail Pharmacy Program for COVID-19 Vaccination was expanded this week. It is a collaboration between the federal government, pharmacy partners, and states and territories to increase access to COVID-19 vaccination across the United States. In addition to CVS Pharmacy Inc., which began receiving approximately 26,000 vaccine doses last week through the Federal Retail Pharmacy Program for COVID-19 Vaccination, the newly added pharmacies include Walgreens, Walmart Inc., The Kroger Co., Albertsons Companies Inc. (Safeway), Retail Business Services LLC (Food Lion, Giant Food), Topco Associates LLC (Food City), and CPESN LLC, a network of multiple independent community pharmacies. These pharmacy networks will share the additional 26,000 doses. VDH is working with eligible pharmacies to schedule appointments using Virginia's centralized pre-registration system, as possible. For more information the Federal Retail Pharmacy Program for COVID-19 Vaccination in Virginia, please click [here](#).

The Central Shenandoah Health District cannot schedule appointments for CVS Pharmacy. Appointments will need to be made [online](#) or by calling 1-800-746-7287.

CSHD is working with our CVS pharmacy in Harrisonburg to provide a list of eligible persons from vulnerable communities in the event that CVS has extra appointment slots due to cancellations or no-shows.

Who We Vaccinated This Week: In partnership with our healthcare partners, this week we vaccinated:

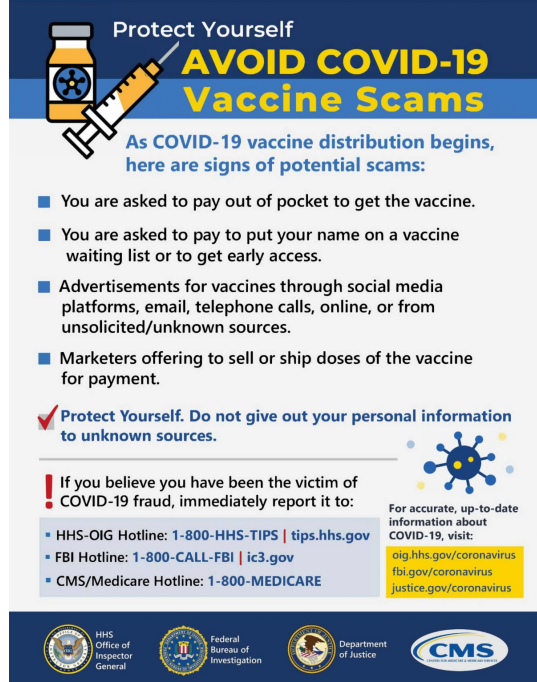
- Phase 1a healthcare workers
- Group home staff and residents
- Assisted living facility staff and residents
- K-12 teachers and staff/daycare workers
- Ages 65+

Vaccine Scams: It is important to be mindful of COVID-19 vaccine scams. All COVID-19 vaccines are free and you will never be asked for your credit card information or social security number. Things to keep in mind:

- Do not pay to put your name on a priority list
- Do not pay to get early access to the vaccine
- Do not pay out of pocket for the vaccine
- Vaccines are not solicited door-to-door

Registration information will only come from the health department, PrepMod, and our healthcare partners. Do not complete any links

that are forwarded to you.



Protect Yourself
AVOID COVID-19 Vaccine Scams

As COVID-19 vaccine distribution begins, here are signs of potential scams:

- You are asked to pay out of pocket to get the vaccine.
- You are asked to pay to put your name on a vaccine waiting list or to get early access.
- Advertisements for vaccines through social media platforms, email, telephone calls, online, or from unsolicited/unknown sources.
- Marketers offering to sell or ship doses of the vaccine for payment.

✓ **Protect Yourself. Do not give out your personal information to unknown sources.**

! If you believe you have been the victim of COVID-19 fraud, immediately report it to:

- HHS-OIG Hotline: 1-800-HHS-TIPS | tips.hhs.gov
- FBI Hotline: 1-800-CALL-FBI | ic3.gov
- CMS/Medicare Hotline: 1-800-MEDICARE

For accurate, up-to-date information about COVID-19, visit:
oig.hhs.gov/coronavirus
fbi.gov/coronavirus
justice.gov/coronavirus

HHS Office of Inspector General | Federal Bureau of Investigation | Department of Justice | CMS

FREQUENTLY ASKED QUESTIONS

What happens if I can't find my name on the State Vaccine Pre-Registration site?

We are aware of some issues with our data being transferred over. It may take a few days or up to a week for your information to be transferred to the new system. First, try looking up your information using different contact information (phone, emails, etc.). If you have multiple emails, try inputting your different emails. If that does not work, try looking yourself up using your phone number(s). Lastly, if you still can't find your name, email cs hdinfo@vdh.virginia.gov and they can confirm that you completed one of the CSHD pre-registration survey and are on the waitlist. If they cannot find your information, you will need to submit a pre-registration survey at vaccinate.virginia.gov.

I went to "Check the List" and the system asked me for a "Reference Code." Where can I find my "Reference Code?"

If you registered through CSHD's pre-registration surveys, you do not have a "Reference Code" assigned to you yet. You can still lookup that you are on the waitlist by using your name and email/phone number. In the coming weeks, VDH will assign everyone a "Reference Code" and you will receive more information about that via email.

My circumstances have changed since I completed the pre-registration survey, can I edit my answers?

In the coming weeks, the Virginia Statewide Pre-Registration System will allow you to edit your entries. You will receive information via email when that function is available.

I received registration from PrepMod and I was unable to make an appointment (I didn't see the email, I had plans, etc.). Am I still on the waitlist?

You are still on the waitlist and we will contact you when there is another vaccine available for you. Please keep an eye on your email and check your spam folders.

ACTIONS YOU CAN TAKE WHILE YOU WAIT

If you are not sure which phase you are eligible to receive the COVID-19 vaccine, please fill out the [VDH COVID-19 Eligibility Tool](#).

Statewide Vaccine Pre-Registration System:

All Virginians can pre-register for the COVID-19 vaccine at vaccinate.virginia.gov OR by calling the Virginia COVID-19 Vaccine information Center at **1-877-VAX-IN-VA (1-877-829-4682)**.

SIGN UP FOR YOUR FREE COVID-19 VACCINE

Vaccinate.Virginia.gov

Or call 1-877-VAX-IN-VA 7 days a week, 8 a.m. – 8 p.m. Available in English and Spanish. Call-back service in 100+ languages. TTY service.



VACCINATE VIRGINIA


- GET INFORMATION on how vaccines work and why they are safe.
- GET PRE-REGISTERED to put your name on the list.
- GET VACCINATED —when it's your turn, we'll contact you to schedule your vaccine.

VDH VIRGINIA DEPARTMENT OF HEALTH

INSCRÍBETE PARA RECIBIR UNA VACUNA CONTRA EL COVID-19

Vaccinate.Virginia.gov

O LLAMA AL 1-877-829-4682 los 7 días de la semana, de 8:00 a.m. a 8:00 p.m. Disponible en inglés y en español. Servicio de devolución de llamada en más de 100 idiomas. Servicios de TTY.



VACCINATE VIRGINIA


- OBTÉN INFORMACIÓN sobre cómo funcionan las vacunas y por qué son seguras.
- PREINSCRÍBETE para formar parte de la lista.
- RECIBE LA VACUNA —cuando sea tu turno, nos comunicaremos contigo para programar tu vacunación.

VDH VIRGINIA DEPARTMENT OF HEALTH

Everyone should:

- **Talk to your doctor.** Ask your doctor if they plan to provide the COVID-19 vaccine and if you have any concerns about allergies.
- **Follow us on Facebook.** We will post important COVID-19 vaccine updates on our Facebook page.
- **Bookmark our website.** We also post updates on our website, including any press releases we issue.
- **Attend our twice weekly office hours.** Our health education team hosts office hours on Mondays and Wednesdays at 7:00pm. We have Spanish speaking health educators available on every Monday and Wednesday from 6:00pm-6:45pm.

CENTRAL SHENANDOAH HEALTH DISTRICT



COVID-19 VACCINE OFFICE HOURS

Do you have questions about the COVID-19 vaccine? Join our health educators for weekly office hours! These are 45 minute Q&A sessions for the general public to ask questions about the COVID-19 vaccine.

WHEN (English): Mondays from 7:00pm-7:45pm AND Wednesdays at 7:00pm-7:45pm

WHEN (Spanish): Mondays from 6:00pm-6:45pm AND Wednesdays at 6:00pm-6:45pm

HOW: Join by phone


CALL IN AT: 1-844-992-4726

ACCESS ID: 132 173 5589
When asked for an attendee ID, press #

Dial the number above and enter the access code when prompted. Please mute upon entry and unmute when you have a question.

QUESTIONS? Email cshdinfo@vdh.virginia.gov

CENTRAL SHENANDOAH HEALTH DISTRICT



HORAS DE OFICINA PARA EL TEMA DE LA VACUNA DEL COVID-19

¿Tiene preguntas sobre la vacuna del COVID-19? ¡Únase a nuestros educadores de salud en el horario de oficina semanal! Estas son sesiones de 45 minutos para preguntas y respuestas abierto al público en general para que hagan preguntas sobre la vacuna del COVID-19.

Cuando (Español): Lunes de 6:00pm a 6:45pm y los miércoles de 6:00pm a 6:45pm

Cuando (Inglés): Lunes de 7:00pm a 7:45pm y los miércoles de 7:00pm a 7:45pm

Como: Únase por teléfono

Llame a: 1-844-992-4726

Número de Acceso: 132 173 5589
Cuando se le solicite el número de asistente, presione #

Marque el número de teléfono de arriba e ingrese el código de acceso cuando se le solicite. Por favor silenciar al ingresar y quite el silencio del teléfono cuando tenga una pregunta.

¿Preguntas? Escriba al correo electrónico cshdinfo@vdh.virginia.gov

VACCINATION NUMBERS

We are publishing daily and weekly data on the number of vaccines we administered and the populations we vaccinated. The daily vaccine numbers can be found on our [website](#) and [Facebook page](#).

These numbers only reflect COVID-19 vaccinations performed by the Central Shenandoah Health District and are not a reflection of total COVID-19 vaccines given within the health district and are approximate as of date received. For total COVID-19 vaccine distribution numbers, please visit the [VDH COVID-19 Vaccine Dashboard](#). The snap shot for last week is below and can also be found on our website.

Note on weekly total: CSHD plans our clinics week to week, with vaccines earmarked for specific clinics and populations. Sometimes, not all of our vaccines are used in a week, but our goal is to get it out into arms as fast as possible, therefore we make sure to use those leftover doses in clinics the following week and increase the vaccination capacity for that week. Furthermore, CSHD worked with the Virginia Department of Health COVID-19 to gain access to vaccines that may have not been earmarked for immediate use in community vaccination efforts. The common mission of all partners working on vaccine response is to get vaccines out to priority groups

as quickly as possible.

We had to postpone many of our vaccine clinics at the end of last week due to delays in vaccine shipments caused by nationwide inclement weather.

CSHD COVID-19 Vaccination Efforts - Week of February 15th



Vaccine Planning Considerations:

It is important to take the following into consideration when looking at district vaccine distribution efforts:

- The distribution of vaccine from the federal government to Virginia has been limited, which has affected the ability of local health departments and community partners to obtain vaccine to offer to priority groups.
- We expect vaccine availability to be limited over the next few months.
- CSHD is working with our local healthcare partners to increase our community capacity to vaccinate individuals in Phase 1b.



Total COVID-19 Vaccines Given by CSHD

15,860

*as of 2/19/2021

The data provided only reflects COVID-19 vaccinations performed by the Central Shenandoah Health District and are not a reflection of total COVID-19 vaccines given within the health district.



Impact of Winter Weather

The Central Shenandoah Health District has postponed some COVID-19 vaccine clinics this week because this week's vaccine shipment was delayed due to nationwide inclement weather. The district is monitoring the situation on how delayed vaccine shipments due to inclement weather may affect future COVID-19 vaccine clinics and has plans to adjust clinic schedules or postpone appointments as necessary.

Occasionally there are circumstances that are out of our control that may result in the rescheduling of clinics. CSHD will communicate with all individuals whose appointments may be impacted by this situation and we will work with them to promptly reschedule their appointments. Anyone who has a scheduled vaccine appointment through Prep Mod with a date and time for a COVID-19 vaccine with the Central Shenandoah Health District has a COVID-19 vaccine allotted for them. CSHD recognizes that this is inconvenient for many community members and we appreciate your patience as we work through this situation.



DON'T FORGET-STAY VIGILANT!

COVID-19 is in our community. To stop the spread, everyone should continue to:

- Wear a face mask when around people you don't live with
- Avoid social gatherings and keep 6ft. distance between you and others
- Wash your hands and cover your cough

It is crucial that everyone takes these prevention measures, even after you get vaccinated!

Central Shenandoah Health District:

- Our district comprises of 5 counties and 5 cities: Rockingham, Augusta, Rockbridge, Bath & Highland Counties, Harrisonburg, Staunton, Waynesboro, Lexington, Buena Vista Cities
- Due to the differences in populations and resources in the five counties and five cities that make up the district, some areas may move into the different vaccination phases faster than others. We should also expect overlap in the phases as we work through the vaccination process.



The COVID-19 vaccine is here, but we still need to focus on flattening the curve.

Watch your distance | Wash your hands | Wear a mask



If you haven't already, click here to sign up for our COVID-19 newsletter!

You can unsubscribe to these emails by clicking "Unsubscribe" below the newsletter.

For more information about the COVID-19 vaccine visit the [Virginia Department of Health Website](https://www.vdh.virginia.gov/).

